Adaptive Workflows for Responding to Technology

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Adaptive Workflows

Characteristics

• Based on policy, function, task, storage
  – Not based on tools

• Use overlays to identify technologies
  – Leave room for adaptation

• Focus on the *What* not the *How*
Understanding Technological Interaction

![Diagram showing the interaction between faculty & students, UBC librarians & archivists, and technological tools like DSPACE, CONTENTdm, and archivemática.]
Adapting to Technology

Disruptions in workflows

• Order of tasks might change
• Grouping of functions
• Where tasks are initiated
• New or better tools are available
• Who / Roles involved might change
• System integration changes
Challenges

• Work flow
• Data flow
• Object flow

What is your message? How do you convey this?
Focusing on What and Where
Update the How When Appropriate
Sharing the Development

Blog posts sharing and discussing the development of the workflows linking to documents and forms that support the work as well as to examples that we used.

Modular Design

Use functionality from technology solutions
• Map these onto your Data flow
• Map these onto your Storage spaces
• Map these onto your Roles and to Policies

Use workflows to identify gaps, bottlenecks, and duplicate tasks or object manipulation