

#### **Advanced Electronic Records Institute**

# Adaptive Workflows for Responding to Technology

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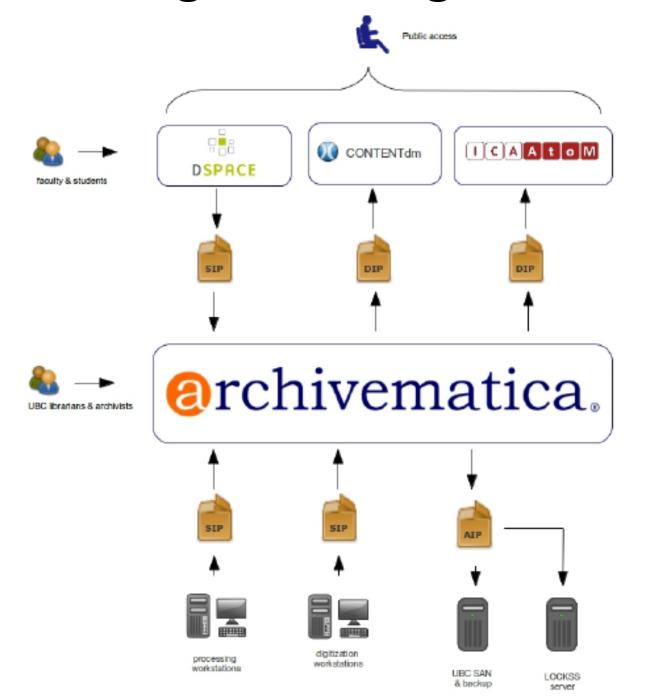


## Adaptive Workflows

#### Characteristics

- Based on policy, function, task, storage
  - Not based on tools
- Use overlays to identify technologies
  - Leave room for adaptation
- Focus on the What not the How

## Understanding Technological Interaction



# Adapting to Technology

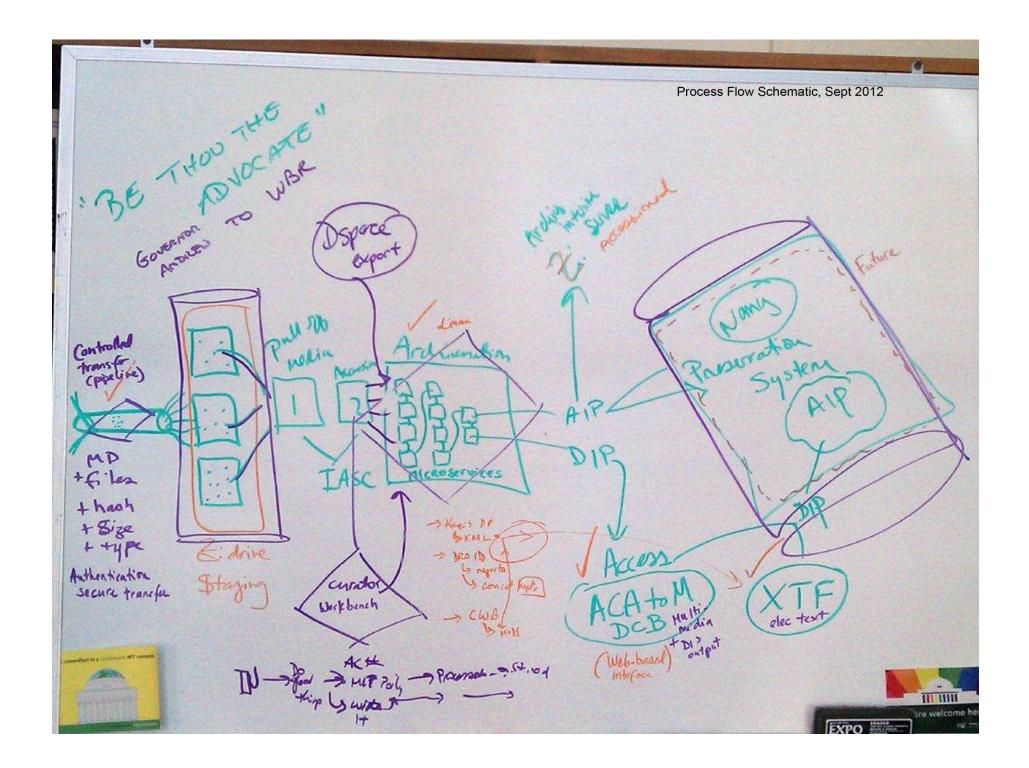
### Disruptions in workflows

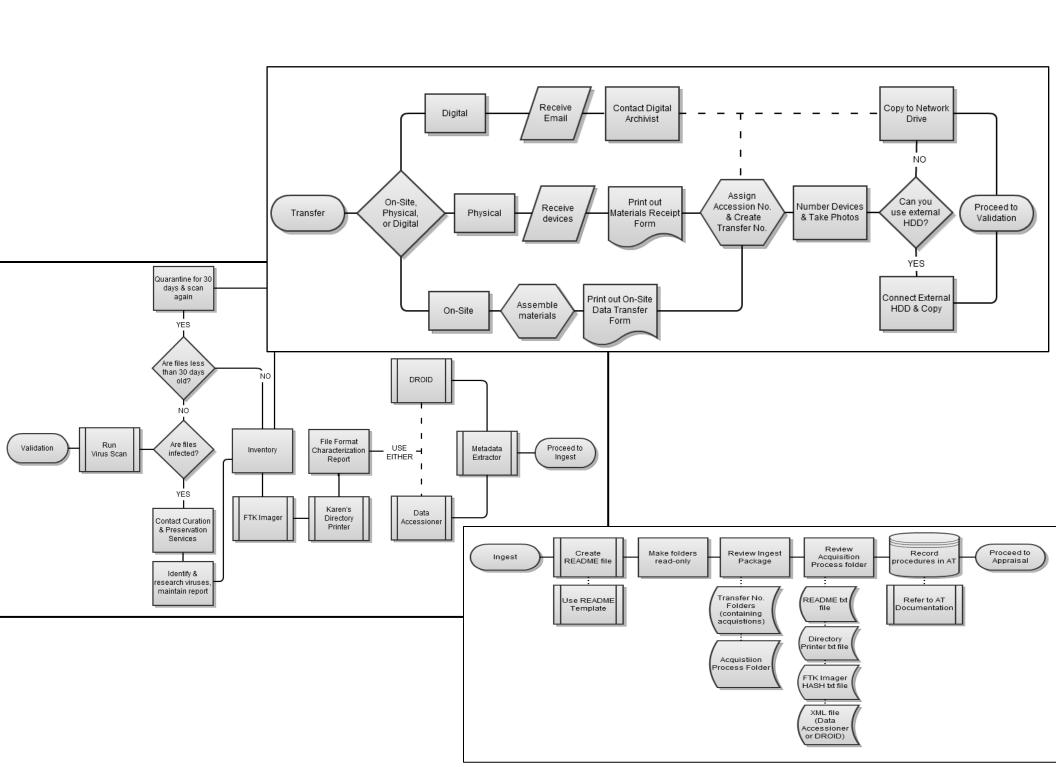
- Order of tasks might change
- Grouping of functions
- Where tasks are initiated
- New or better tools are available
- Who / Roles involved might change
- System integration changes

## Challenges

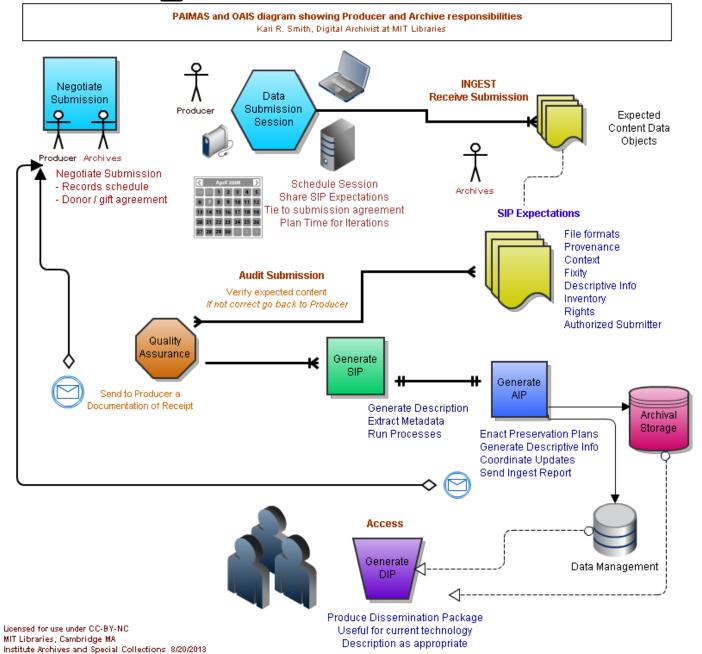
- Work flow
- Data flow
- Object flow

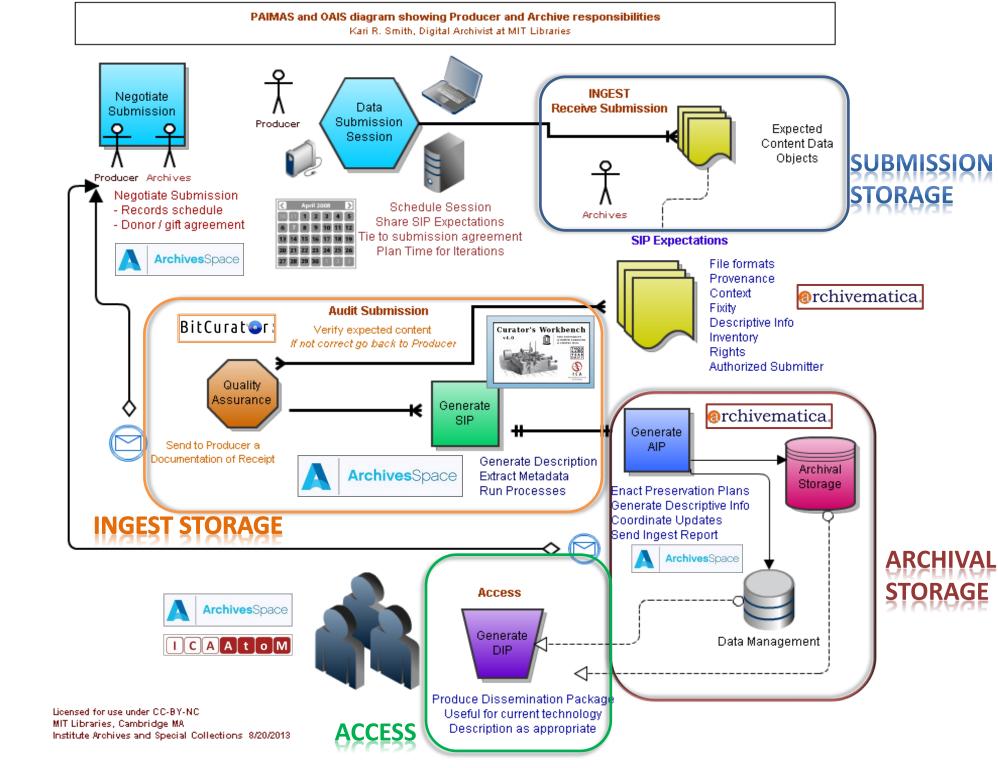
What is your message? How do you convey this?



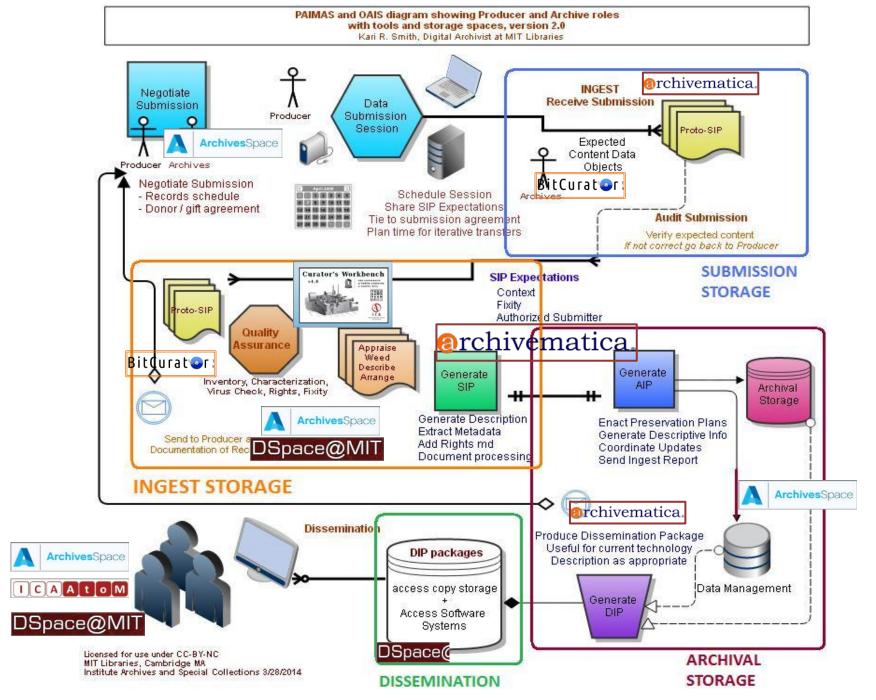


## Focusing on What and Where





## Update the How When Appropriate



## Sharing the Development

Blog posts sharing and discussing the development of the workflows linking to documents and forms that support the work as well as to examples that we used.

- http://libraries.mit.edu/digital-archives/documentingprocess-flow/
- http://libraries.mit.edu/digital-archives/visualizingpaimas-and-oais/
- http://libraries.mit.edu/digital-archives/integrating-tools/

## Modular Design

Use functionality from technology solutions

- Map these onto your Data flow
- Map these onto your Storage spaces
- Map these onto your Roles and to Policies

Use workflows to identify gaps, bottlenecks, and duplicate tasks or object manipulation